

## Appendix J

## Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
<b>Environmental complaints (1 of 2)</b>	5 November 2021 (Referred by the Contractor on 12 November 2021)	<p>Environmental Complaint No: EC-044-K10/RE/00026455-21</p> <p style="text-align: center;"><b><u>Details of Complaint</u></b></p> <p>A complaint referred from EPD (EPD ref.: K10/RE/00026455-21) was received by Gammon Construction Limited on 12 November 2021. The details of the complaint regarding construction dust were described as follows:</p> <p style="padding-left: 40px;">Date of Complaint received: 5 November 2021</p> <ul style="list-style-type: none"> <li>- Complaint of construction dust arising from the construction work of Central Kowloon Route.</li> <li>- Please ensure the work fulfill the relevant environmental legislations and their subsidiary regulations.</li> <li>- Please take necessary environmental measures to minimize the environmental nuisance arising from the construction site.</li> </ul> <p><b>A. Details of Investigation and findings:</b></p> <ul style="list-style-type: none"> <li>- There were some activities that may be related to construction dust, including temporary stockpile and haul road.</li> </ul> <p><b>B. Mitigation Measures Undertaken by the Contractor:</b></p> <ul style="list-style-type: none"> <li>- As reported by the Contractor, mitigation measures for minimizing the construction dust nuisance were implemented at Ma Tau Kok, including <ul style="list-style-type: none"> <li>• Impervious covering on temporary stockpile for dust suppression.</li> <li>• Regular water spraying on the haul road and inactive area for dust suppression.</li> </ul> </li> </ul> <p><b>C. EM&amp;A Monitoring for Construction Dust</b></p> <ul style="list-style-type: none"> <li>- According to the monitoring data at EM&amp;A station and the additional monitoring station at Grand Waterfront in November 2021, no non-compliance was recorded.</li> </ul> <p><b>D. Findings from the joint site inspection with ER, Contractor and ET:</b></p> <ul style="list-style-type: none"> <li>- The regular site inspection was conducted by ER, Contractor and ET at 09:30 on 3 and 10 November 2021 (Wednesday). There was no adverse observation for construction dust recorded during the site inspection.</li> </ul> <p><b>E. Conclusion:</b></p> <ul style="list-style-type: none"> <li>- Mitigation measures were implemented properly by the Contractor to minimize the dust nuisance from MTK site to public.</li> <li>- The monitoring data results at the EM&amp;A stations and additional environmental monitoring station at Grand Waterfront have also complied with the criteria.</li> <li>- Moreover, there was no adverse observation for construction dust recorded during the site inspection on 3 and 10 November 2021.</li> </ul>	Closed	2	45

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
<b>Environmental complaints (2 of 2)</b>	<p>EPD Ref: K10/RE/0002813 8-21 AND K19/RE/0002583 4-21(FU): 23 November 2021 (Referred by the Contractor on 25 November 2021)</p> <p>EPD Ref: K10/RE/0002892 0-21: 30 November 2021 (Referred by the Contractor on 7 December 2021)</p>	<p>Environmental Complaint No: EC-045-K10/RE/00028138-21 AND K19/RE/00025834-21(FU), K10/RE/00028920-21</p> <p style="text-align: center;"><b><u>Details of Complaint</u></b></p> <p>The complaint (EPD ref.: K10/RE/00028138-21 and K19/RE/00025834-21(FU)) was received by Environmental Protection Department on 23/11/2021 and referred by Gammon Construction Limited on 25/11/2021. Besides, a similar complaint (EPD ref.: K10/RE/00028920-21) regarding night-time noise concern was received by Environmental Protection Department on 30/11/2021 and referred by Gammon Construction Limited on 7/12/2021.</p> <p>The complaint (EPD ref.: K10/RE/00028138-21 and K19/RE/00025834-21(FU)) related to the night-time noise concern is as follows:</p> <ul style="list-style-type: none"> <li>- Date of Complaint received: 23/11/2021</li> <li>- Complaint of noise generated from construction work of Central Kowloon Route at sea after 23:00 on 22/11/2021</li> <li>- Please ensure the works fulfill the relevant environmental legislation and conditions stipulated in the valid construction noise permit.</li> <li>- Please take necessary environmental measures to minimize the environmental nuisance arising from the construction site.</li> </ul> <p>The complaint (EPD ref.: K10/RE/00028920-21) related to the night-time noise concern is as follows:</p> <ul style="list-style-type: none"> <li>- Date of Complaint received: 30/11/2021</li> <li>- A letter from Estate Management Office addressed to the Central Kowloon Route Community Liaison Centre (dated 25/11/2021) concerning the noise nuisance arose from barge operation of the construction work at sea after 23:00.</li> </ul> <p><b>A. Details of Investigation and findings:</b></p> <p><b>Construction Activities</b></p> <ul style="list-style-type: none"> <li>- According to the information provided by the Contractor, only pipe pile removal work was conducted during 19:00-23:00 from 22/11/2021 to 24/11/2021, and no other work was conducted after 23:00 on Stage 1 UWT from 22/11/2021 to 24/11/2021. Besides, no construction activity was conducted on Stage 2 UWT during restricted hours from 22/11/2021 to 24/11/2021.</li> </ul> <p><b>Construction Noise Permit</b></p> <ul style="list-style-type: none"> <li>- Valid Construction Noise Permit (CNP no.: GW-RE1152-21) had been granted from EPD to cover the operation time of powered mechanical equipment during the restricted hours by different groups and conditions.</li> </ul> <p><b>B. Compliance check with the granted CNP (GW-RE1152-21) from 22/11/2021 to 24/11/2021:</b></p> <ul style="list-style-type: none"> <li>- From the compliance check results, no non-compliance was found under the conditions in the granted CNP (GW-RE1152-21).</li> </ul> <p><b>C. Conclusion:</b></p> <ul style="list-style-type: none"> <li>- Referring to the compliance check with the granted CNP (GW-RE1152-21) from 22/11/2021 to 24/11/2021, It is considered that no non-compliance was found on the compliance check with PME list based on the Contractor's information.</li> </ul>	Closed		

	<b>Date received</b>	<b>Subject</b>	<b>Status</b>	<b>Total no. received in this month</b>	<b>Total no. received since project commencement</b>
<b>Notification of summons</b>	--	--	--	0	0
<b>Successful prosecutions</b>	--	--	--	0	0